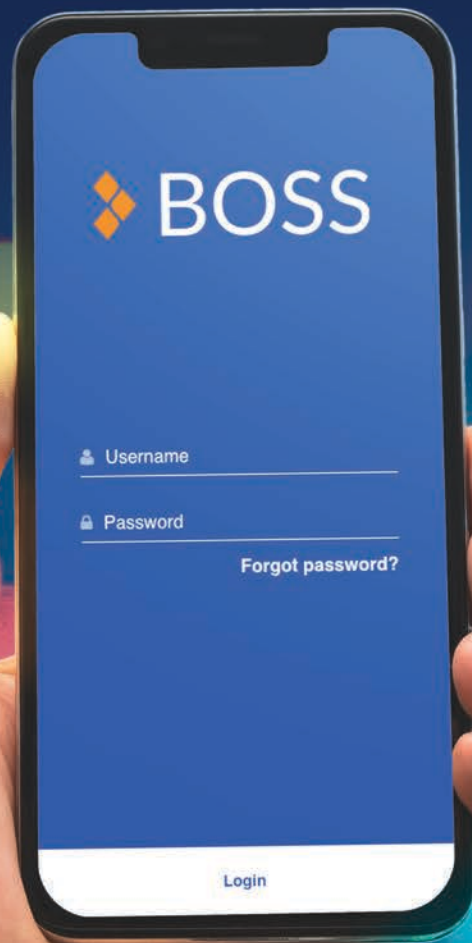


Your Solution to Security Compliance, Transparency, Assurance & More

Business Operations Support System (BOSS)

Designed & built by Certis
Security Australia for benefits
beyond security.



What is BOSS

BOSS is our exclusive technology platform housed in a handy mobile device app that integrates operations seamlessly to produce market-leading real-time reporting, coupled with modern analytical capabilities.

BOSS is backed by our 24/7 National Operations Centre (NOC) to safeguard our services to you, no matter the circumstances.



Key Features



Time & Attendance

ADVANTAGES

Time, date and map location reports provide proof that our security guard was on site at the rostered time, date and location to deliver the required services.

BENEFITS

Accountability – Our willingness to show we are responsible for the duties set out in our agreement.



Facial Verification

ADVANTAGES

Technology to verify the rostered security guard is on site.

BENEFITS

Assurance – Have the confidence that we are providing you with the qualified security guard we promised.



Real-time Customised Reporting

ADVANTAGES

We can build bespoke data entry forms for each customer – meaning we provide & build different kinds of incident reports, data reports, safety report, audit questionnaires – it is limitless – to capture all data required.

BENEFITS

Site & Task Specific Reports – All required information pulled into one report for your ongoing assessment and review, available at your fingertips.

The reports are built to gather specific info that customers require and is built to be user friendly, easy to complete and all data fields are built for rapid data input.



Smart Device Application

ADVANTAGES

Multiple device options:

1. Site specific device
2. Kiosk station
3. Bring your own device (BYOD)

BENEFITS

Flexibility – Choose what works best for your site.



Exception Management & Reporting

ADVANTAGES

Bespoke algorithms mean BOSS identifies deviations from expected behaviour, helping to identify any issues as they happen or before they happen. For example, late for shift check-in, welfare checks, incorrect location check-in.

The NOC is instantly alerted and takes appropriate actions to ensure service deliverability.

BENEFITS

Transparency – Have full visibility of what has occurred on your site during security shifts.



Welfare Checking

ADVANTAGES

The NOC will push regular welfare notifications through the BOSS app for security guards to confirm whether they are safe or not.

BENEFITS

Added Safety – Minimised risk of incidents on your site, that can attract negative coverage for your business.



NFC & QR Patrol Verification

ADVANTAGES

Near-Field Communication or QR tags are scanned by security guards via the BOSS app at patrol checkpoints and provides instructions to them ensuring any related tasks are completed at the check point.

BENEFITS

Confirmed Patrol Routes – Guaranteed delivery of service at the right location.



Analytics

ADVANTAGES

Bespoke dashboards and analytics evaluate and explore collected data to provide insights that can be used for operational decisions.

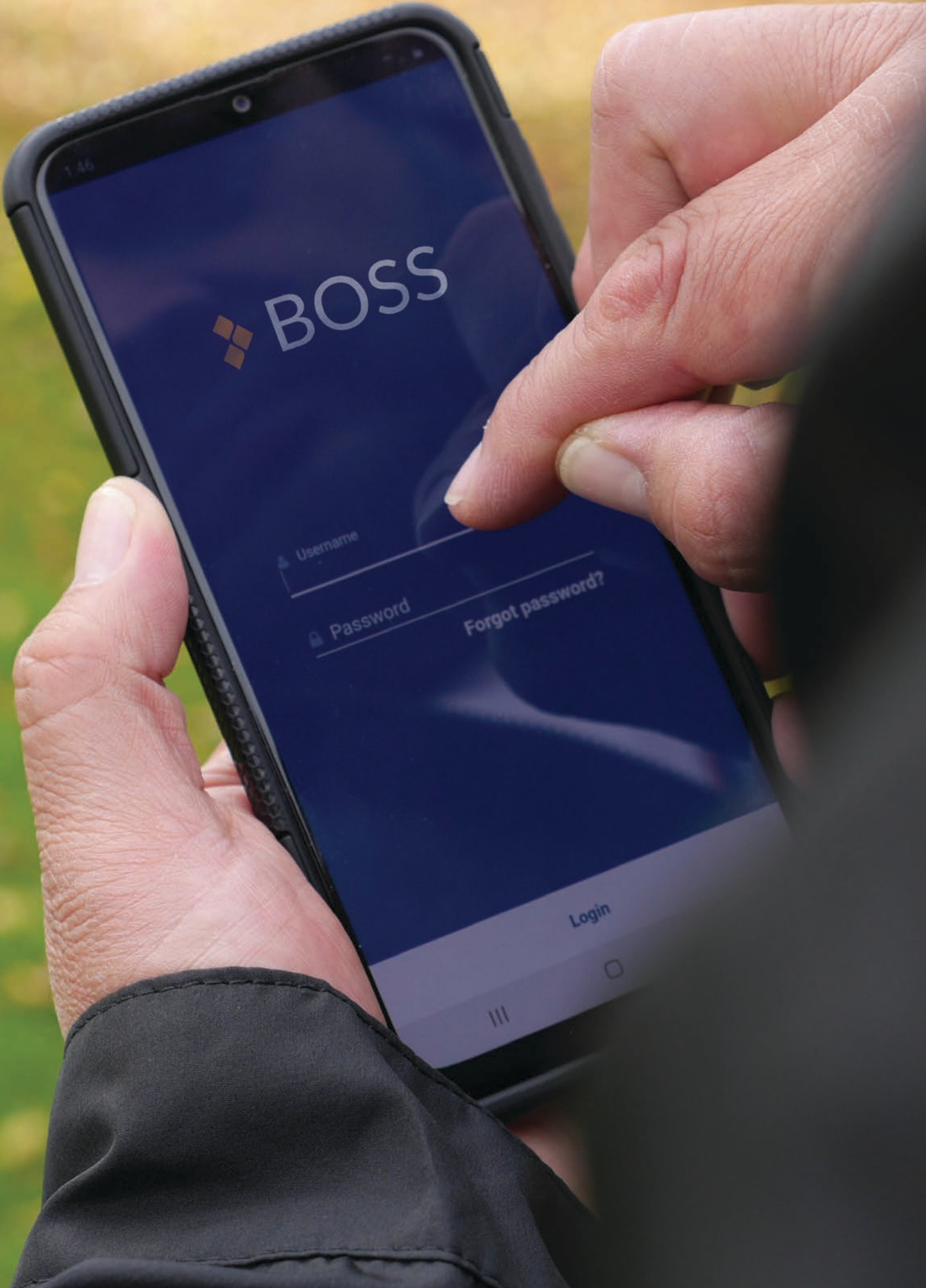
For example, what day or time most trespasses are made on your property or where graffiti is re-occurring, providing insights to you that were never captured or visible before.

BENEFITS

Insights – Providing insights to you, that were never captured before.

Allows Certis Security to provide you with a higher functioning workforce and improve our service delivery based on these insights, such as patterns on who is late more often, who is meeting all qualifications.





 BOSS

[Forgot password?](#)

Login





Real Time Customer Portal

ADVANTAGES

A web-based portal displays all operational data collected in real-time, from exceptions, incidents and reports, to validate our service delivery in real-time all at the click of a button.

BENEFITS

Service Validation – Get the ability to validate our service delivery in real-time, all at the click of a button.



New Releases

ADVANTAGES

Each year, Certis Security pushes up to eight releases through the BOSS application delivering new features and fixes to enhance the experience for both security guards and customers, as well as evolve with industry needs.

BENEFITS

Continuous Improvement – You can rely on the technology for years to come as it continues to evolve with customer and industry needs.



Task Reminders

ADVANTAGES

A system that can remind security guards to complete assigned tasks when in certain areas with a full patrol system built in. BOSS can be customised to have occurrences specific to individual sites, listed in a dropdown box that guards can easily select and comment on.

BENEFITS

Reliability – No room for overlooking tasks.



Licence & PPE Verification

ADVANTAGES

Security guards must confirm in the app that they have the required licences and Personal Protective Equipment to perform their assigned duties for the shift.

BENEFITS

Compliance – Ensures the Security Guard delivery duties is qualified and compliant with State jurisdictions.

BOSS SATISFIED CUSTOMERS



BOSS Receives International Recognition

Our BOSS Aviation Screening Station was recognised by The OutSystems Innovation Awards at the 2019 NextStep Conference.

The award recognised the digital transformation of the Explosives Trace Detection (ETD) process at our aviation sites which streamlined the screening process with a focus on usability, efficiency and real-time metrics.

Available Australia-wide

Get in touch with us today for more information

Call **1300 CERTIS** or

Email au_enquiries@certisgroup.com

www.certisgroup.com/au

Certis Security Australia Licences:

NSW 4051 49073 | **ACT** 17501742 | **QLD** 3158254 | **SA** ISL 235794

VIC 689-218-50S & Registration 689-218-92S | **WA** SA58716 | **TAS** 458596293