

Terms & Conditions – “Who Stunned My Family Heirloom?” Contest Giveaway (Dec 2023)

The following terms and conditions (“T&C”), and all subsequent revisions or amendments made from time to time by Certis CISCO Secure Logistics Pte Ltd (“Certis”) without prior notice, shall apply to the “*Safe Deposit Box by Certis – “Who Stunned My Family Heirloom?” Contest*” (the “Contest”).

Contest Period

1. This Facebook Contest runs from **11 December 2023 to 31 December 2023, 23:59 hrs** (“Qualifying Period”).
2. The mechanics of the Contest are as follows:
 - a. “Like & follow” Safe Deposit Box by Certis CISCO Facebook or Instagram page.
 - b. “Like & share” the “Who Stunned My Family Heirloom?” promotion post on Safe Deposit Box by Certis CISCO Facebook or Instagram page.
 - c. Comment with the correct answer on who stole Sarah’s grandmother’s priceless heirloom.
 - d. Sign up for as a new customer for a SDB rental (Personal) GIRO box.
 - (i) 1st time customers who are not registered in Certis SDB Database or;
 - (ii) Customers who have terminated their SDB after 1 year from the date of termination.
 - e. Five lucky winners selected by Certis, with the correct answers selected and has signed up for a new Certis Safe Deposit Box will win a 999.9 Fine Gold Proof Medallion (worth \$428) each.
 - f. The winner will be announced on the Safe Deposit Box by Certis CISCO (“Certis Safe Deposit Box”) Facebook and Instagram page by *31 January 2024*.
3. Eligibility
 - a. Subject to the T&C, any individual (the “Participant”) is eligible to participate in the Contest held during the Contest Period.
 - b. The following persons are not eligible to participate in the Contest:
 - i. Employees of Certis Safe Deposit Box and their immediate family members and/ or relatives living in the same household;
 - ii. Any vendors or partners of Certis Safe Deposit Box or any other individuals directly involved or connected to the Contest and their affiliates and subsidiaries;
 - iii. Employees, directors or contractors of clause 1.2 (b) and their immediate family members and/or relatives living in the same household; and
 - iv. Individuals who do not reside in Singapore.
 - c. A Participant’s failure to provide true, correct and accurate information when participating in the Contest shall automatically disqualify the said Participant from the Contest.
 - d. Participant(s) must be responsible for providing complete and accurate contact information to Certis and to the organisers. Certis accepts no responsibility for any inability or failure to contact the Participant(s) arising from inaccurate or incomplete contact information.
 - e. Each Participant is entitled to win prizes only once within the same qualifying period.

- f. If a Participant is below 21 years of age, that Participant shall obtain the consent of his parents or guardian prior to taking part in the Contest. Certis reserves the right to request proof of the aforesaid consent in a form acceptable to Certis from the aforesaid Participant at any time. Failure to provide such proof, if requested, shall disqualify the aforesaid Participant from the Contest.

4. Prizes

- a. The prizes for the Contest are as follows:
 - i. 999.9 Fine Gold Proof Medallion (worth \$428) per winner (5 winners will be selected).
 - ii. All prizes awarded under the Contest are non-transferrable and are not exchangeable for cash, credit, goods or services. Certis reserves the right, at its sole and absolute discretion, and without prior notice to replace, change or substitute any prizes(s) with one of similar value.
 - iii. Winning Participant(s) are required to share their *name, contact number, mailing address and last 3 digits and alphabet of their NRIC/FIN number and a valid email address ("Personal Data")* if they have been shortlisted. Certis reserves the right to disqualify the Winning Participant(s) in the event that the Winning Participant(s) refuses to or fails to provide their Personal Data.
 - iv. Selected winners who meet the contest requirements will be contacted by Certis for an appointment to collect their prizes.
 - v. In consideration of Certis providing the prizes under the Contest, Participant(s) acknowledge and agree to be bound by all the terms and conditions imposed by Certis as well as by any third parties governing the use of the prizes.
 - vi. Certis maintains the right at its sole and absolute discretion to effect a forfeiture of any prizes due to disqualification of any winning Participant(s) from the Contest.

5. Conduct of the Contest

- a. Any entry submitted after *31 December 2023, 2359 hrs* will automatically be disqualified.
- b. Certis shall have the right to pick reserve winning Participant(s) in the event that any winning Participant(s) is disqualified.
- c. All winners of the particular post in the Contest shall be notified by a Facebook Direct Message (formerly known as 'Personal Message') to the Facebook Inbox of the Participant and/or by an announcement post on the Facebook page of Certis Safe Deposit Box, no later than 14 days after the deadline as stated in the particular post.
- d. All unsuccessful Participant(s) (i.e. the non-winners) in any post of the Contest shall be eligible to enter into the subsequent post(s) of the same Contest.
- e. Certis has the right to reject or remove Entries, disqualify a winner and forfeit any prize if:
 - i. The Entry contains nudity or profanities, is libellous, defamatory, discriminatory, inappropriate or otherwise offensive to the general public;
 - ii. Certis, in its sole discretion, decides that the Entry does not fulfil the requirement of the Contest;
 - iii. Certis is unable to contact the winner;
 - iv. The winner does not respond to Certis or notifies Certis that he does not wish to claim the prize;
 - v. The winner does not agree to abide by and be bound by these T&Cs;
 - vi. The winner has committed any act of fraud or dishonesty, or has misrepresented anything in connection with the Contest;

- vii. The winner passes away or becomes mentally incapable.
- viii. The winner does not meet any of the criteria in the T&Cs.

6. Redemption of Prizes

- a. All shortlisted Participant(s) must respond within 30 days from notification. If no response is received, they may be replaced with other Participant(s) selected from the reserve list.
- b. Certis reserves the right, in its sole discretion, to replace any prizes with other prizes of equivalent market value due to unforeseen circumstances.

7. Limitation of Liability

- a. All Participant(s) in the Contest agree that, to the maximum extent permitted by law, neither Certis nor their affiliates, employees, directors, officers, agents and/ or assignees shall be liable in any way for, and shall be indemnified, released, discharged and held harmless, fully and effectively, by each Participant against and from any and all claims by any Participant or third party for:
 - i. Slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any other tort and damages arising from or in any way relating to their participation in the Contest;
 - ii. Loss or damage to property or person of any kind, claims, actions, proceedings and other liability arising out of or caused in whole or in part, directly or indirectly, by the Participant's acceptance, possession, use or misuse of the prizes or participation in the Contest;
 - iii. For any lost, late, mechanically duplicated, illegible, incomplete, mutilated, tampered, damaged, corrupted or misdirected entries;
 - iv. For entries not received in time for the Contest, or any entries received after the Qualifying Period as a consequence of any delay, interruption or failure in the submission of entries to Certis for whatever reason or any combination thereof which may prevent or limit a Participant's ability to participate in the Contest;
 - v. For any claim of non-receipt of the prizes due to the Participant's failure to inform Certis of a change or error in the Participant's entry or Personal Data; and
 - vi. For any losses, costs, expenses, fees or damages incurred by the Participant(s) arising out of or in connection with the Contest or any activity related to, including without limitation, any breakdown or malfunction of any computer system or equipment.
- b. Participant(s) agree and acknowledge that this Contest is in no way sponsored, endorsed or administered by or associated with Facebook or Instagram. Any information provided is to Certis only, and not to Facebook or Instagram.

8. General Terms and Conditions

- a. Certis reserves the right at its sole discretion, to suspend, postpone or terminate the Contest, shorten or extend the duration of the Contest Period and/or amend, modify, delete, replace or revise the T&C, without any prior notification to any person, including but not limited to any participant, and without incurring any liability to any party whatsoever upon the occurrence of any event or circumstance including, without any limitation, acts of God, natural disasters or catastrophes, riots or wars (whether declared or not), terrorist activities, epidemics, health threats, quarantine requirements, change or issuance of new applicable laws.
- b. In all circumstances, Certis's decisions shall be final, binding and conclusive on all matters relating to the Contest, and no further correspondence will be entertained. Participant(s) agree and undertake to be bound by the aforesaid decisions.

- c. By participating in this Contest and/or providing Certis with Personal Data for the purposes stated herein, the Participant agrees that Certis may collect, use, disclose and/or publish the Participant's Personal Data, including name and/or age:
 - i. for publicity, marketing, and related purposes and each Participant further agrees to cooperate and participate fully in the activities organised by Certis for such purposes arising from this Contest, without any payment, fee or compensation whatsoever;
 - ii. to its affiliates, the sponsor(s) of the prizes of this Contest and/or to any other third parties who are assisting to administer the Contest or are otherwise involved in the process; and
 - iii. for purposes that are reasonably related to the aforesaid.
- d. Certis shall use its best endeavours to ensure that its employees, officers, partners and such other third parties mentioned above who are involved in the collection, processing and disclosure of Personal Data will observe and adhere to the terms of its Personal Data Protection Policy. Please visit Certis shall use its best endeavours to ensure that its employees, officers, partners and such other third parties mentioned above who are involved in the collection, processing and disclosure of Personal Data will observe and adhere to the terms of its Personal Data Protection Policy. Please visit www.certisgroup.com/privacy-policy for more information on the Certis Group Personal Data Protection Policy.
- e. In the event of any change to or error in the Personal Data submitted by the Participant, the Participant should inform Certis as soon as possible.
- f. The Contest shall in all aspects, be governed by the laws of Singapore. These terms and conditions are not intended to confer rights on any third party, whether pursuant to the Contracts (Rights of Third Parties) Act (Cap 53B) or otherwise, and no third party shall have any right to enforce any provision of these T&C.
- g. If any term or provision of the T&Cs is held to be illegal or unenforceable, such term or provision shall be deemed to be deleted from the T&Cs and the validity or enforceability of the remainder of the T&Cs shall remain in full force and effect. Certis's failure to enforce at any time the provisions of the T&Cs or any rights in respect thereto shall in no way be considered to be a waiver of such provisions, rights, or elections or in any way affect the validity of the T&C.
- h. In the event of any inconsistency between these T&Cs and any brochure, marketing or promotional material relating to the Contest, these T&Cs will prevail.