



# ORCHESTRATE YOUR ENTIRE OPERATIONS WITH MOZART



Business leaders around the globe are battling rising costs and labour shortage, while dealing with pressures to digitalise their businesses and create better guest experiences.

Understanding the challenges, Certis developed Security+, a unique service offering with security at its core, enhanced by advanced technology that integrates multi-service digital operations in one dynamic package.

With Mozart as a core component, Security+ delivers integrated operations and processes – from facilities management and guest services to other critical, non-core services – transforming jobs into multi-functional, cross-functional roles. Through Security+, we ensure every job function is co-ordinated, synchronised, optimised and well-orchestrated to drive efficiency and create value for your business.

# HARNESS OUR EXPERTISE – TAP THE POWER OF BEST-FIT TECHNOLOGIES ON ONE SINGLE, SCALABLE PLATFORM

The driving force behind Security+ is our principle of **Operational-Design First**, where we first seek to thoroughly understand your business and operational needs and drive a dynamic workforce within your organisation. We co-innovate with you to develop customised solutions and deliver your desired outcomes for Industry 4.0. Throughout, we tap our extensive experience in operations excellence and security guarding to ensure operational precision. A vital part of Security+ is Mozart – a single, multi-service orchestration platform developed by Certis, through which we uphold your entire security, facilities management, guest services and other operational requirements.

## GAIN THE POWER OF MOZART'S FOUR CORE ENGINES



### PLATFORM AS A SERVICE

Harnesses cloud computing for on-demand, secure and scalable digital services comprising AI and advanced analytics.



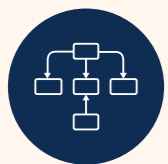
### EDGE INTELLIGENCE

Leverages Certis' patented multi-sensory pervasive network to resolve the limitations of centralised computing, while ensuring data privacy and security. Adheres to your on-premise operational and compliance requirements.



### APPLIED INTELLIGENCE

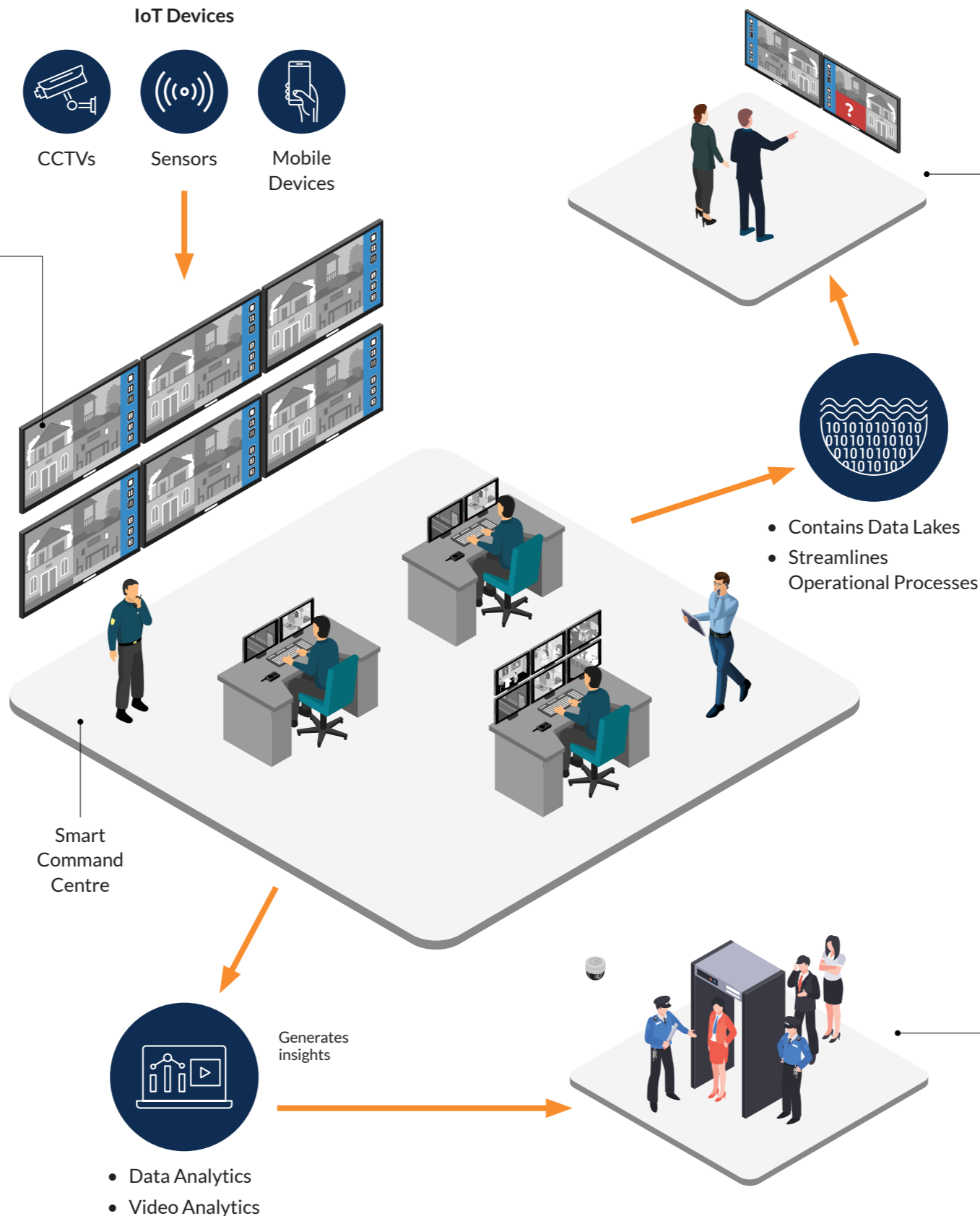
Operationalises artificial intelligence (AI) to orchestrate operations and support decision making.



### OPERATIONAL INTELLIGENCE

Certis' Operational Intelligence Network (OPINET) framework that harnesses co-operative capabilities to deliver complete duplex pre-emptive situational awareness with on-demand applied intelligence. Cybersecure by design with over 16 international patents.

With Mozart, large-scale critical operations involving multiple processes, systems and responses are seamlessly orchestrated for greater situational awareness. By integrating and presenting data from across your operations on a single screen, Mozart gives you real-time access to critical operational information.



## WHAT MOZART DELIVERS

### Complex Events Processing

Aggregates, correlates and transforms low level events into business events.

### Ingestion of Guided Operational Task

Orchestrates operational standard operating procedures (SOPs) and enables coordinated multi-services.

### Situation Awareness

Enhances incident monitoring, service level management and resource deployment.

### Case Management

Enables close monitoring of every incident from start to closure.

### Unified Command and Control

Provides a single view of all events to facilitate the management of complex situations.

### Virtual Patrol

Provides an alternative to physical patrols with the selection of any CCTV video and schedule at any time.

## HOW INSIGHTS FROM MOZART ENHANCE SECURITY OPERATIONS

- Delivers strong understanding of ground operations to enhance operational efficiency.
- Ensures regularised incident reporting and management to identify trends and optimise utilisation of resources.
- Streamlines and automates processes to enhance efficiency in enforcing security and safety.
- Ensures the seamless management of services to deliver unsurpassed customer experience.

# SECURITY+: THE CERTIS EDGE

With Security+ and Mozart, you will be empowered with greater situational awareness and business insights, as you unleash synergies and propel customer experience. Leave your operational needs to us so you can focus on your business.



## CERTIS

Certis is a leading advanced integrated security organisation that develops and delivers multi-disciplinary security and integrated services. As a unique specialist operations-technology outsourcing partner, Certis integrates advanced security, technology, facilities management, guest services and talent to build and operate bespoke solutions for complex, critical operations that extend beyond security.

Our design-for-purpose solutions are led by an extensive track record of running operations and design thinking to drive operational efficiencies and deliver business-critical outcomes for our customers. Certis is headquartered in Singapore with an international presence that extends to Australia, Hong Kong, Macau, China and the Middle East.

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