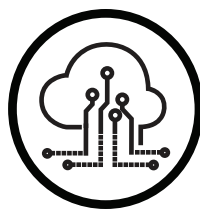


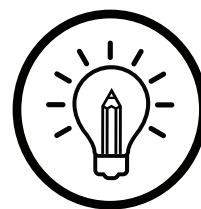
SECURITY+



Advanced
Security



Smart
Operations



Design
Thinking

| WHO WE ARE TODAY

ADVANCED INTEGRATED SECURITY

Certis is a leading advanced integrated security organisation that develops and delivers multi-disciplinary security and integrated services. As a unique specialist operations-technology outsourcing partner, Certis integrates advanced security, technology, facilities management, customer service and talent to build and operate bespoke solutions for complex, critical operations that extend beyond security. Our design-for-purpose solutions are led by an extensive track record of running operations and design thinking to drive operational efficiencies and deliver business-critical outcomes for our customers.

Certis is headquartered in Singapore, with an international presence that extends to Australia, Hong Kong, Macau, China and the Middle East.

certisgroup.com

VISION MISSION CORE VALUES

VISION

To be the most advanced integrated security services partner globally, making our world safer, smarter and better by everything we do.

MISSION

As trusted partners, we protect lives and assets, and deliver integrated critical services.

CORE VALUES



Professionalism



Integrity



Customer
Focus



Teamwork



Courage



Care



Safety

| WHAT IS SECURITY+

CREATING NEW SOURCES OF VALUE

Security+ means we integrate our key areas of expertise – advanced security, facilities management and customer service into a single, holistic service, supported and held together by technology. This helps our customers break down what are otherwise silos within their own organisations. The primary aim is to tap synergies to enable better user experience.

With our track record in running operations, Certis is able to help our customers achieve greater value and a more competitive advantage. We are a truly unique ops-tech outsourcing partner, which is what makes Certis stand out from the rest.

With the transformation, we have also embedded design thinking into our DNA and built in-house technology and systems integration expertise.

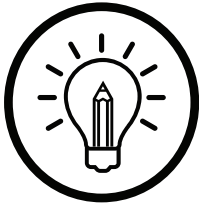
A number of these Security+ projects have already been successfully implemented across major retail malls, healthcare institutions and transport hubs.



Advanced Security: An advanced security and specialist outsourcing partner incorporating the latest in operations technology.



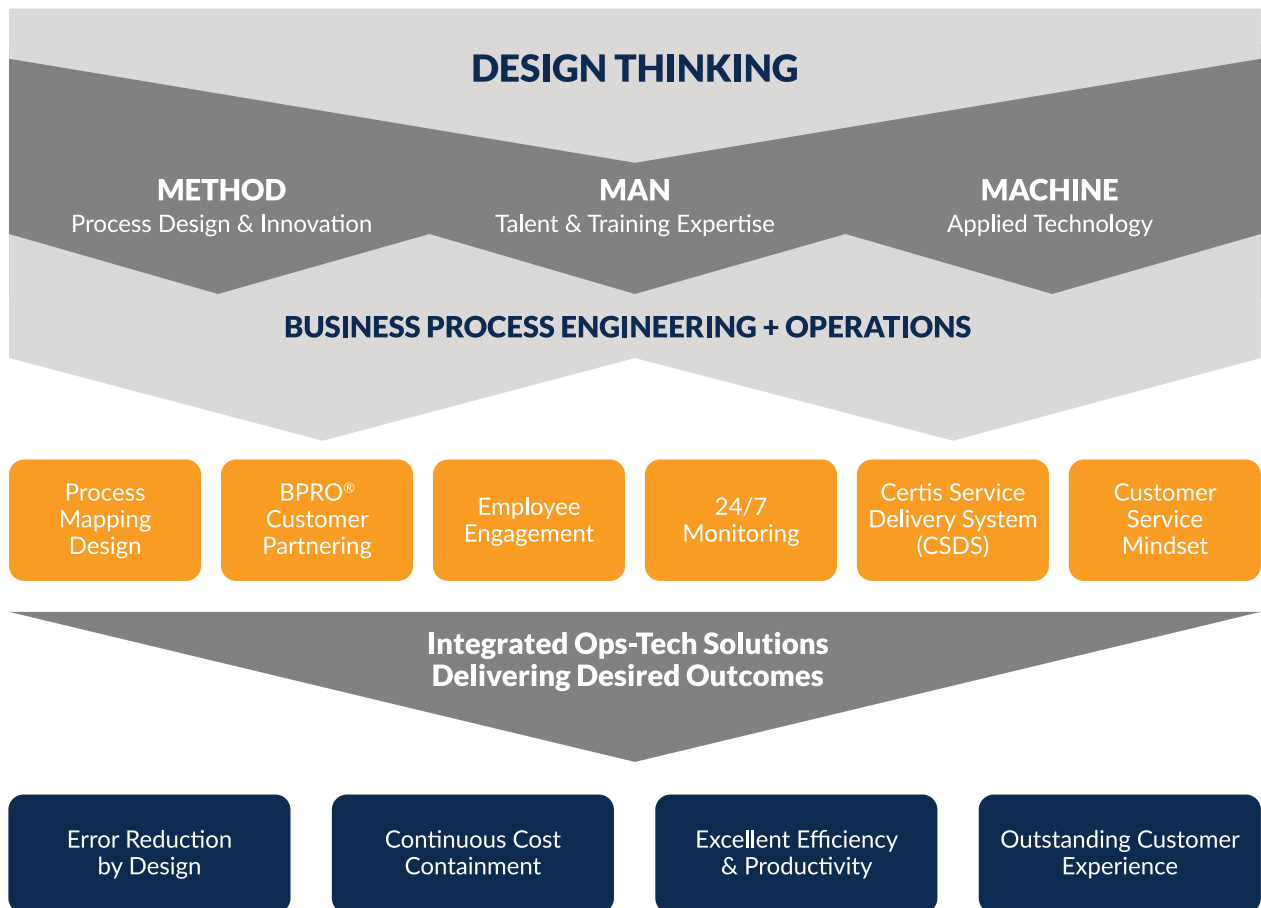
Smart Operations: End-to-end capabilities to design, build, and operate bespoke multi-function, multi-site smart operations.



Design Thinking: Design thinking is a human-centred approach to providing optimal solutions to complex problems.

BPRO[®] BUSINESS PROCESS RE-ENGINEERING & OPERATIONS[™]

HARNESSING TECHNOLOGY IN SECURITY OPERATIONS



OUR UNIQUE BUSINESS PROCESS RE-ENGINEERING AND OPERATIONS™(BPRO®) FRAMEWORK – HELPING OUR CLIENTS MANAGE CHANGE AND DISRUPTION EFFECTIVELY.

Starting with the end in mind, we align our goals with our clients' desired outcomes.

We adopt a problem-solving approach, encouraging our people to innovate - all this while empathising with clients' challenges and operational realities. This creates optimum solutions with the intelligent use of technology, leveraging the deep experience of our talent, and our disciplined and robust operational processes to our clients' benefit.

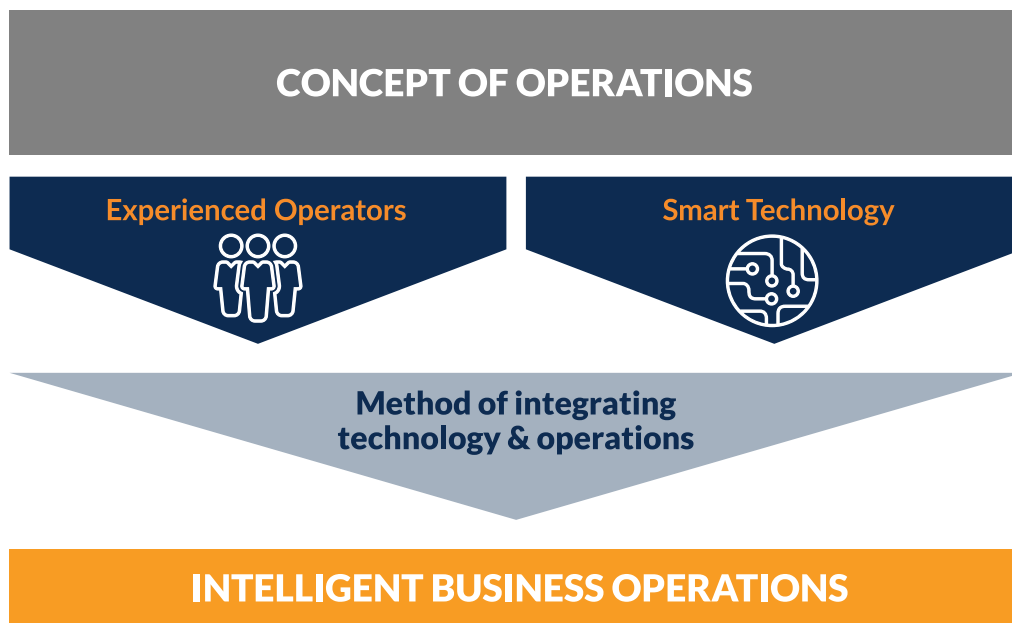
We believe in building strong and lasting partnerships, collaborating and co-investing with our clients to achieve joint success.

BPRO® is the best way forward for businesses with critical operations that are facing challenges in today's world of disruptions.

Guided by design thinking, we place our stakeholders at the centre of all that we do.

CONOPS CONCEPT OF OPERATIONS

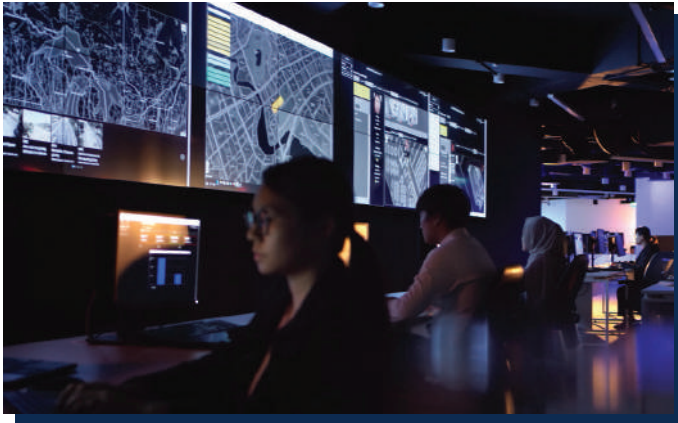
DESIGN THINKING FOR OPTIMISED AND RELIABLE
CUSTOMER OUTCOMES



**OUR OUTCOME-BASED CONCEPT OF OPERATIONS (CONOPS)
FORMS A ROBUST YET VERSATILE BASE TO CREATE BESPOKE
SOLUTIONS FOR OUR CLIENTS.**

With extensive know-how in mission-critical security operations and deep market insights, we are experienced operators who know what it takes to integrate smart technology into complex multi-functional operations. This forms the basis of our CONOPS, where unique tech-enabled solutions are inspired to drive operational efficiencies and deliver business-critical outcomes for our clients.

WHAT WE OFFER



PHYSICAL SECURITY

Building on 60 years of expertise delivering mission-critical security operations, Certis secures sensitive key-installations, major retail malls, healthcare institutions and transport hubs.

- Armed Security
- Unarmed Security Officers
- Enforcement Services
- Integrated Operations Centre

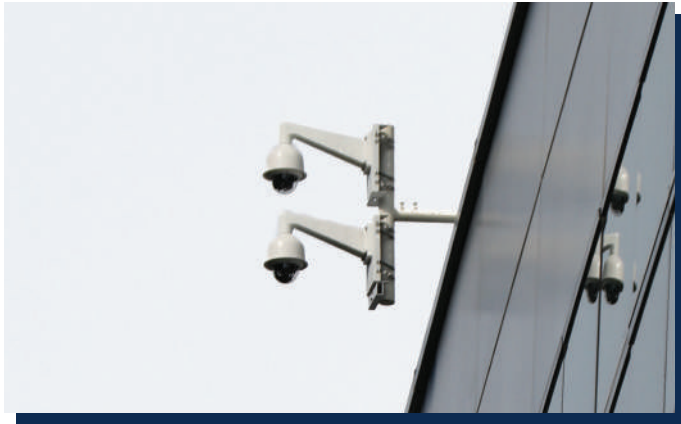


AVIATION SECURITY

Certis is a recognised leader in providing world-class aviation security services to award-winning global airports in Singapore, Qatar and Australia.

- Aviation Screening
- Hold Baggage Screening
- Perimeter Security
- Anti-touting Enforcement
- Traffic Enforcement
- Airport Pass Issuance





INTEGRATED FACILITIES MANAGEMENT

Certis is an all-in-one facilities management services provider that helps customers streamline their operations with integrated processes and job functions.

- Predictive & Preventive Maintenance
- Security & Environment Services
- Technical Services
- Corporate Support Services
- Specialist Services

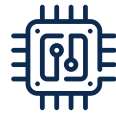
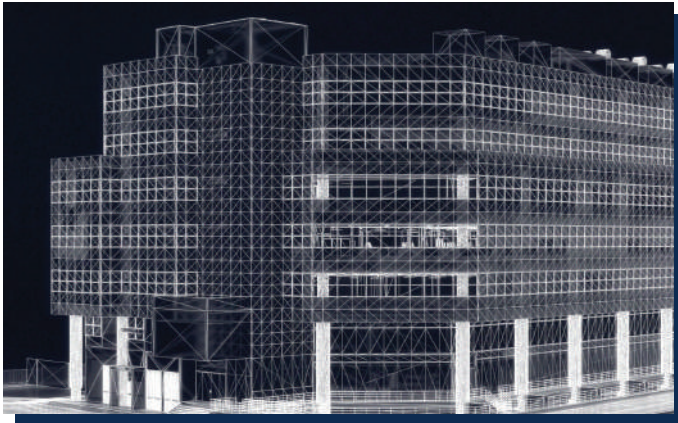


BUSINESS PROCESS OUTSOURCING

Certis offers innovative and cost-effective outsourcing solutions including human resource services and facilities management.

- Training Services
- Healthcare Support Services
- Human Resource Services





TECHNOLOGY SERVICES

Certis has built up a reputation of designing innovative systems and incorporating them into robust IoT and security solutions.

- Intelligent Analytics & Surveillance Solutions
- Systems Integration
- Operations Technology
- Smart Hub & Smart City Solutions
- IoT System Monitoring Services
- Network & Security
- Infrastructure Solutions



TOTAL CASH MANAGEMENT

Certis is currently the largest secure logistics provider for cash and valuables in Singapore. In addition, Certis' Cash Management Solutions have been implemented across more than 40 establishments with over 180 machines deployed island-wide.

- Secure Logistics
- Cash Processing Centres
- Digital Cash Solutions

